

Independent Advisory Council to the NDIS

Meeting Bulletin 25 February 2022



Easy Read



Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the word means.

You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



About this book

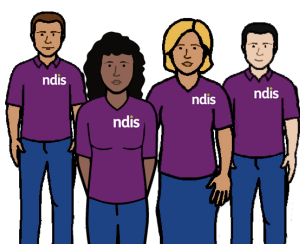


The **Independent Advisory Council to the NDIS** wrote this book.

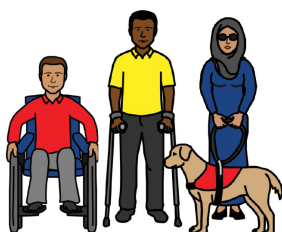
We will call it the Council.



The Independent Advisory Council to the NDIS gives advice to the **National Disability Insurance Agency**.



The National Disability Insurance Agency or NDIA manages the **National Disability Insurance Scheme**.



The National Disability Insurance Scheme or NDIS gives services and support to people with disability.



This book tells you what happened at our meeting on 25 February 2022.

Who was at the meeting?

This was council's first meeting for 2022.



The meeting was run by Leah Van Poppel who is the Council's Principal Member and NDIA Board member.



11 Council members and 1 expert adviser were at the meeting.

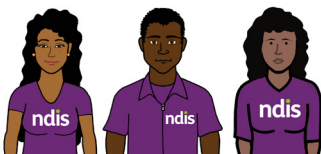


Other people at the meeting were

- Gavin Burner who is a member of the Intellectual Disability Reference Group



- Martin Hoffman who is the Chief Executive Officer of the NDIA



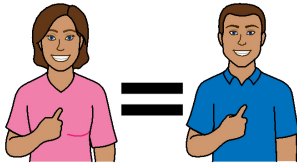
- NDIA managers.

What happened at the meeting?

Update from the Principal Member

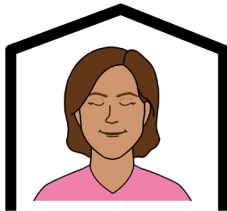


Leah welcomed all Council members, including new member George Taleporos.



Leah wants to make sure Council members

- take part in meetings equally



- feel safe and supported in their roles.

Update on co-design advisory group

The **co-design advisory group** continues to work together.



Co-design means to work together to reach a goal.



Advisory groups talk about their ideas to make something happen.



The co-design advisory group is made up of

- Council members
- people from disability and carer organisations.

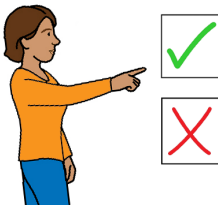


Steering committees have been set up to co-design work with the NDIA on the best ways to

- get participant information



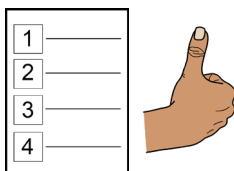
- support people to have a home



- support people to make their own decisions



- keep participants safe.



Steering committees included people who make sure projects happen properly.

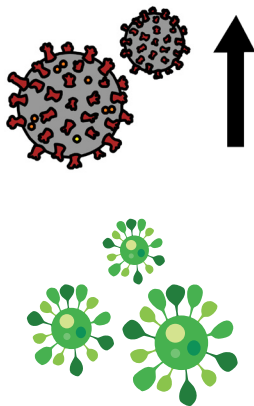
Update from the NDIA CEO



The NDIA is doing work to plan ways to support people during the coronavirus pandemic.

They want to make sure that people with disability have supports they need if

- coronavirus cases grow
- new viruses are found.



Martin said the NDIA has met with the community to improve its **Culturally and Linguistically Diverse Strategy**.



The Culturally and Linguistically Diverse Strategy is a plan to improve how the NDIS helps people that come from different cultures and speak languages other than English.

What Council has heard about the NDIS



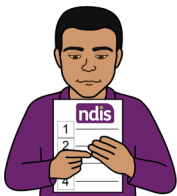
Council talked about what people with disability have told them about the NDIS.



The coronavirus pandemic is still impacting NDIS supports for some people.

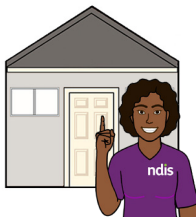


Some people say that there have been changes to how their NDIS plans run without them knowing.



Some people do **not** understand how

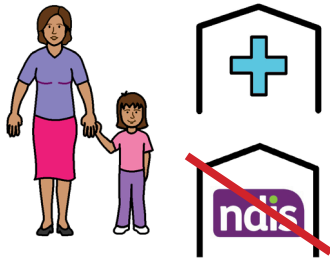
- NDIS reviews plans work



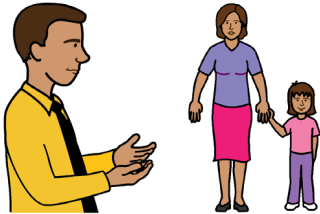
- home and living supports work.



Some people do **not** get the supports they want because the NDIA says they are **not** value for money.



Some parents are told that mostly allied health supports will help to develop their child, and **not** NDIS supports.



Partner organisations for childhood development should give more help to families with children that **cannot** get the NDIS.



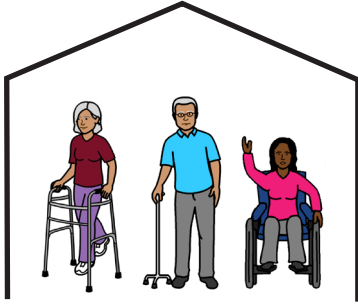
Some families are worried that out of school hours care for children may **not** be funded by the NDIS.



Council members want to see more people with disability in jobs.



Some people who live far away from big cities find it hard to get disability services, supports and support workers.



While aged care homes should be for older people, some younger people with disability still live in aged care homes.



The NDIA should make sure service providers do what is best for

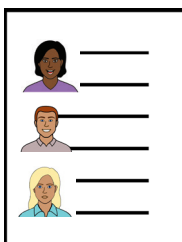
- themselves
- the people they support.



People with disability should think about how more pay for disability support workers affect NDIS plans.



Some people in hospitals find it hard to get the NDIS.



The NDIA could help people with disability better if they had national data about people with disability.

Update on how the NDIA works



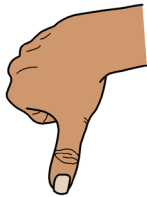
The NDIA is doing work to make sure

- it works well
- gives the best service to participants
- NDIA staff help participants properly.

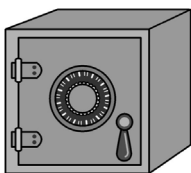


Council members said

- some NDIS participants feel they do **not** get the best service, even if complaints are answered quickly



- participants should get surveys that let them tell the NDIA about the service they got



- NDIA needs to make sure participant information is kept safe and does **not** get lost

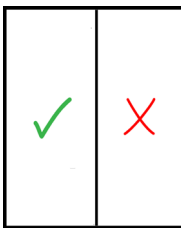


- NDIS plan reviews should be fixed by the NDIA.

Update on NDIA work on self-management

The NDIA is doing work on a policy for **self-management**.

PLAN	
1	_____
2	_____
3	_____
4	_____



A policy is a

- a plan for how to do things
- where rules come from.

Self-management is when you look after your own NDIS money.

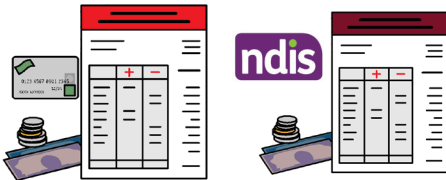


Members said

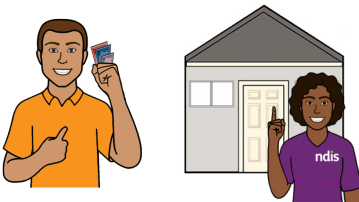
- the NDIA's self-management co-design work has been respectful



- the NDIA's self-management co-design work has been very high quality



- they think it is a good idea that participants set up a separate bank account to look after their NDIS money



- the NDIA should think about self-management along with other home and living support payments.

More information

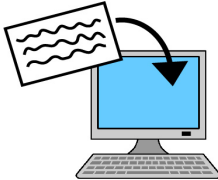


The next meeting is on **28 March 2022**.

For more information contact the
Independent Advisory Council to the NDIS.



Website [ndis-iac.com.au](https://www.ndis-iac.com.au)



Email advisorycouncil@ndis.gov.au



Call 1800 800 110

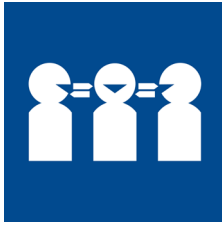


For more information about advice the Council
has given go to our website.

[ndis-iac.com.au/advice](https://www.ndis-iac.com.au/advice)

For more information about George Taleporos
go to our website.

[ndis-iac.com.au/dr-george-taleporos](https://www.ndis-iac.com.au/dr-george-taleporos)



If you need help with English

Telephone Interpreting Service.

Call 131 450



If you need help to speak or listen

Use the National Relay Service.

nrschat.nrscall.gov.au/nrs/internetrelay

Call 1300 555 727



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Give the relay officer the phone number you want to call.



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